Problems logging in

Manage Your Account · https://the-haven.co/docs/problems-logging-into-your-account/

If you're having trouble logging in to The Haven, here are a few things to check:

1. Check your email and password

Make sure you're using the same email address you used when you joined The Haven. If you're unsure, try searching your inbox for a welcome email from *The Haven*.

2. Reset your password

If you can't remember your password or it's not being accepted, click **"Forgot Password?"** on the login page. You'll receive an email with a link to create a new one.

If you don't see the email, check your spam or junk folder.

3. Clear your browser cache or try a different browser

Sometimes, stored data causes login problems. Try opening the site in a private/incognito window or another browser (for example, Chrome, Firefox, or Safari).

4. Check for multiple accounts

If you joined with more than one email, you might be trying the wrong one. You can contact me if you're unsure which account is active.

5. Contact support

If none of the above works, please send me a message through the contact page