Data and privacy

Manage Your Account · https://the-haven.co/docs/data-and-privacy/

We only collect the information we need to keep The Haven running smoothly and to create a safe, supportive space for members.

1. Account Information

When you join The Haven, we collect your name, email address, and payment details (processed securely by our payment provider).
We use this to:

- Create and manage your membership account
- Send important updates about your subscription or events

2. Community Activity

When you participate in The Haven (for example, through comments, workshops, or the forum), we store what you share so that conversations can stay connected over time.
This helps us maintain continuity, support moderation, and foster meaningful dialogue.

You can choose to have all this information removed if you leave the community.

3. Website Analytics (optional cookies)

We use minimal, anonymous analytics to understand how people use the site. This helps us improve navigation, accessibility, and resources - not to track or advertise.

4. Email and Communication Preferences

We store your email preferences so we can honour your choices about what you receive, if applicable.

5. How We Protect Your Data

Your information is stored securely, never sold, and only used for purposes directly related to The Haven experience.

If you have any questions about how your data is handled, you can contact me directly